

TravelBizMonitor

TESTIMONIAL

TrawellTag Cover-More assists delegate with medical emergency in South Africa

The Outbound Tour Operators Association of India (OTAOI) recently organised its convention in Cape Town, South Africa and the organisers partnered with TrawellTag Cover-More for comprehensive assistance to their delegates. Partnering with TrawellTag Cover-More proved to be extremely crucial when June Mukherjee, a senior journalist



JUNE MUKHERJEE

and convention delegate, who set on an adventurous Segway ride. The enjoyable ride turned into a nightmare within minutes when she fell off the Segway and realised her right leg was non-functional.

Mukherjee was traumatised from the accident as she was all alone in a foreign country. The Convention organisers, however, contacted the emergency assistance team

of TrawellTag Cover-More who then swung into action immediately. After speaking with Mukherjee to comfort and counsel her, the emergency assistance team arranged for her admission into one of the most renowned medical facilities in South Africa, where she was detected with multiple fractures from her right knee to the ankle.

Necessary arrangements for Mukherjee's subsequent surgery were undertaken and all the financial aspects of the procedure were taken care of. Mukherjee was flown back to India under expert medical supervision, once she was fit to travel. She said that with the support offered by TrawellTag Cover-More, she was able to receive the best treatment and remained stress-free through the course of recovery in South Africa as well as during her journey back home to India. ♦