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How TrawellTag helped an OTOAI delegate

■ VW BUREAU

The coveted OTOAI convention kicked off at the picturesque Cape Town in South Africa with TrawellTag Cover-More protecting all the delegates with specialized travel assistance & insurance.



“Going by my experience, global

assistance & insurance provided by TrawellTag Cover-More should be regarded as a travel essential by every traveler!”

JUNE MUKHERJEE

Senior Journalist

The old Boy Scout pledge says “Be Prepared”. The convention committee’s foresight to partner with TrawellTag Cover-More for comprehensive assistance services proved to be extremely crucial when June Mukherjee, a senior journalist and convention delegate, set on an adventurous Segway ride. The enjoyable ride turned into a nightmare within minutes when she fell off the Segway and realized her right leg was non-functional. Mukherjee was traumatized from

the accident as she was all alone in a foreign country, far from her family. The Convention organizers, however, contacted the emergency assistance team of TrawellTag Cover-More who then swung into action immediately. After speaking with Mukherjee to comfort and counsel her, the emergency assistance team arranged for her admission into one of the most renowned medical facilities in South Africa, where she was detected with multiple fractures from her right knee to the ankle. The assistance team constantly monitored her health condition by coordinating with the doctor handling her case while reassuring her that she was in safe hands.

Necessary arrangements for Mukherjee’s subsequent surgery were undertaken and all the financial aspects of the procedure were taken care of. Once she was fit to travel, Ms. Mukherjee was flown back to India under expert medical supervision. Throughout this period, TrawellTag Cover-More was constantly by her side, to ensure and assure Mukherjee that she was in the safest hands possible.

“We are extremely grateful to TrawellTag Cover-More for their prompt assistance services that ensured our delegate made it back home safe and sound,” said a spokesperson of OTOAI Convention Committee.

Mukherjee stated that with the support offered by TrawellTag Cover-More, she was able to receive the best treatment and remained stress-free through the course of recovery in South Africa as well as during her journey back home to India.

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