

# TravelBizMonitor

## TrawellTag Cover-More comes to the aid of delegate in Australia

Vishal Surana excitement faded away as he saw his little daughter suffer in pain while in Australia. Surana immediately got his daughter admitted in one of the best children's hospitals in Australia, where she was diagnosed with gastroenteritis.

The hospital initially demanded an advance payment. The anxiety intensified when the family was informed that the hospitalisation fees would go higher than

expected and that they will have to make a full advance payment to resume the treatment. Understanding the gravity of the situation, TrawellTag Cover-More's Expert Claim Assistance Team took charge of the case right away. After series of coordination, they convinced the hospital authorities to commence her treatment immediately and also processed a full advance payment to facilitate a hassle-free discharge of the patient.

Despite being a part of the insurance industry, Surana exclaimed how helpless one can feel during an actual exigency and also how the right protection plan while travelling helps fight those odds.

Surana said, "Despite stringent policies on hospitalisation fee abroad, TrawellTag Cover-More ensured that my daughter's treatment and discharge post recovery was made hassle-free." ♦

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