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SOUTH ASIA'S LEADING TRAVEL TRADE FORTNIGHTLY

TRAVTALK

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One stop in emergencies

With over 3.8 million travellers protected globally, TrawellTag Cover-More's emergency assistance team ensures that its clients travel hassle-free.



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TrawellTag Cover-More works with some of the largest travel agency networks, foreign exchange players, airlines, and travel agents associations. Be it travel assistance or travel insurance, the claims assistance team swings into action each time a client is in distress.

With the end-to-end assistance, advance payments to hospitals and discharge of patient from hospital are hassle-free

The new product and service dimensions include e-commerce and m-commerce platforms to ensure a fulfilling client experience. With TrawellTag Cover-More's end-to-end assistance, while on vacation, advance payments to hospitals and discharge of patient from hospital are hassle-

TrawellTag

free. It all begins when the 24x7 claims assistance team receives a call from the client. Often a case arises where hospitals demand an advance payment for the treatment of a patient, a fee that sometimes goes higher than expected and is required to be paid in full for resumption of

treatment. In this hour of need, it is TrawellTag Cover-More's Expert Claim Assistance team that takes charge of the situation immediately. The end-to-end solution involves a dedicated staff attending to every need of the customer, from liaising with hospital authorities to treat the patient immediately, to process-

Cover-More

ing a full advance payment in order to facilitate a hassle-free discharge of the patient.

Recently, when a TrawellTag client, **Vishal Surana**, fell prey to one such incident, understanding the gravity of the situation, TrawellTag Cover-More's Expert Claim Assistance team came to his rescue. From advance payments to treatment of his daughter who was diagnosed with gastroenteritis, TrawellTag Cover-More left no stone unturned in ensuring that the vacation not be a bitter experience for him or his family.

"Despite stringent policies on hospitalisation fee abroad, TrawellTag Cover-More ensured that my daughter's treatment and discharge post recovery was made hassle-free," said a grateful Surana. 

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