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SOUTH ASIA'S LEADING TRAVEL TRADE FORTNIGHTLY

TRAVTALK

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2019: Lukewarm response

While the tourism industry expressed hope of a promising 2019, the year couldn't quite match expectations. Performance and revenues remained mediocre, while a few government policies acted as a silver lining.



Ashwani Lohani
Chairman & Managing
Director, Air India

“ We began operating nine international routes in FY 2019-20 and many new domestic flights as well. We have completed all this expansion without any addition of new aircraft and by using the existing fleet and staff to its maximum capacity. We were able to do this despite the financial crunch and other issues that the airline is facing. Going forward, I expect the passenger capacity in India to almost double in the next 10 years or much earlier. ”



HS Duggal
Managing Director
Minar Group

“ Year 2019 was kind to us. Winning the WTM World Travel Leaders Award was the cherry on the cake! Our MICE vertical, ELBON, successfully handled reputable domestic and international conferences. For 2020, we are gearing up to take our luxury brand, Vilasa, to even greater heights. Some new innovations are in the pipeline. For 2020, we, as an industry, hope for GST to be simpler and clearer for all of us. ”



Dev Karvat
Founder & CEO, India &
Emerging Markets
TrawellTag Cover-More

“ The emphasis in 2019 was on tech-led innovations to accommodate changing trends and travel demographics. We introduced game-changing travel assistance products like Crisis Assistance Plus, to fulfil the principle of 'duty of care' and offer assistance during catastrophic events. We look at innovation as a reason to bring positive change. It has become imperative to think ahead of the curve. ”

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