

# TravelScapes

## UPDATE TRADE

### TrawellTag Cover-More eyes to repair ailments and living

The thrill of meeting a loved one, who lives miles away, is always one to look forward to. This becomes extra special when parents visit their children residing abroad. Smart parents, like Ashok Soni, take suitable travel assistance and insurance coverage when they make such trips, as they understand the costs and risks involved with any emergency in a foreign land. Soni was visiting his son in Bangkok when he experienced sudden uneasiness and complained of chest pain. His son immediately contacted the emergency assistance team of TrawellTag Cover-More who arranged for the hospitalisation of Soni in Bangkok. Post examination, the medical team advised Soni to undergo angiography and immediate surgery to place an artificial pacemaker.

The TrawellTag Cover-More global assistance team swiftly supported Soni's family by liaising with the hospital to provide regular updates on Soni's health. They also mediated with the underwriter and facilitated end-to-end financial

assistance and coordination with the hospital. On being discharged from the hospital, Soni decided to stay on with his son in Bangkok, with a sense of gratitude for travelling with TrawellTag Cover-More's global assistance and insurance. The expert assistance team at TrawellTag Cover-More consistently endeavours to protect every traveller at all times.

Ankush Soni, son of Ashok Soni and a happy customer of TrawellTag Cover-More shared that the emergency assistance team at TrawellTag Cover-More swung into action immediately and their unwavering support put his father into the path of recovery. "At Goibibo, we aim to bring the best experience for our customers by taking all the hassle out of travel. TrawellTag Cover-More's prompt and impeccable travel assistance and insurance services complement our core values and help our valued customers with end-to-end support during any travel related exigencies," shared Sanjay Bhasin, COO of Goibibo.