

Voyager's World

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Help when you need it the most...

■ VW BUREAU

Having a grandchild is one of the most special feelings that one can ever experience. Mrs. Manisha Mahesh Thakur's happiness knew no bounds when she came to know that her daughter was expecting. Mrs. Thakur, accompanied with her husband traveled to Sweden to witness this special moment. Little did she know that the excitement of meeting her pregnant daughter would turn into anguish in the days to come.

In just three days from her arrival at Sweden, Mrs. Manisha Thakur was struck with fever and had to be admitted immediately due to vomiting, extreme pain and fatigue. Upon evaluation, she was diagnosed with Urosepsis, a severe urinary infection. However, Mr. and Mrs. Thakur were at ease because they had availed for travel assistance and insurance services from TrawellTag Cover-More before travelling. The emergency assistance team immediately plunged in and took care of the co-ordination with hospital for procuring all the required invoices and the underwriter for handling the financial aspects of the procedure.

Mrs. Manisha Mahesh Thakur returned back to India, with the happiness of not only meeting her grandchild but also relieved that her medical emergency abroad did not bog them down financially.

“ I thought my leisure trip will turn into a nightmare when I was in severe pain due to an infection but, TrawellTag Cover-More’s immediate assistance during my ordeal was the most pleasant encounter of my trip.

Manisha Mahesh Thakur
TrawellTag Cover-More Happy Customer

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“We believe that our customers’ trips and vacations should be truly unforgettable and memorable. TrawellTag Cover-More has always ensured that our promises to customers are served with utmost efficiency and credibility,” said Anuja Joshi, owner, Krish Holidays, Mumbai.