



# The World of Travel & Tourism

(Inc. The World of India)

38<sup>th</sup> Year of Publication

SOUTH ASIA'S LEADING TRAVEL NEWSPAPER

Special IATO Issue

September 2019

Vol XXXVIII No. 9



TrawellTag | Cover-More

A  Zurich company

“ Despite stringent policies on hospitalization fee abroad, TrawellTag Cover-More ensured that my daughter's treatment and discharge post recovery was made hassle-free. ”

~ Mr. Vishal Surana, Tvisha Surana's Father  
A TrawellTag Cover-More Happy Customer

## HELP! WHEN YOU NEED THE MOST...

>Flip inside to read the story



WORLDWIDE EMERGENCY ASSISTANCE



EXPERT INTENSIVE CARE & COUNSELLING



DEDICATED CLAIMS SUPPORT



24 X 7 CUSTOMER HELPLINE

For solution driven partnership, contact: P: +91 22 6716 6300  
[www.trawelltagcovermore.com](http://www.trawelltagcovermore.com)

Disclaimer: Karvat Cover-More Assist Pvt. Ltd., the Company (a corporate agent licensed by IRDAI) is providing global assistance services and ancillary products including travel insurance as an add-on benefit (cover underwritten by an IRDAI authorized underwriter). Insurance is a subject matter of solicitation. For details on risk factors, terms and conditions, please read the terms and conditions carefully before concluding a transaction.

T&C apply

Publication: WOTT

Issue: Sept, 2019

## 'We want to repeatedly exceed Expectations'

**W**e all go on vacations to relax and break away from our routine. However, what would you do if someone in your family were unwell while holidaying? Mr Vishal Surana fell prey to one such incident. His excitement faded away as he saw his little daughter suffer in pain while in Australia. Mr Surana immediately got his daughter admitted in one of the best children's hospitals in Australia, where she was diagnosed with gastroenteritis.

The hospital initially demanded an advance payment. The anxiety intensified when the family was informed that the hospitalization fees would go higher than expected and that they will have to make a full advance payment to resume the treatment. Understanding the gravity of the situation, TrawellTag Cover-More's Expert Claim Assistance Team took charge of the case right away. After series of coordination, they convinced the hospital authorities to commence her treatment immediately and also processed a full advance payment to facilitate a hassle-free discharge of the patient.



Despite being a part of the insurance industry, Mr Vishal realized how helpless one can feel during an actual exigency and also how the right protection plan while travelling helps fight those odds.

We don't just want to meet your expect-

tations; we want to repeatedly exceed them!

"Despite stringent policies on hospitalization fee abroad, TrawellTag Cover-More ensured that my daughter's treatment and discharge post recovery was made hassle-free".